COMMUNIQUÉ

Fraudulent documents and emails impersonating the FSC and its Chairperson

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The Financial Services Commission, Mauritius (FSC) has become aware of **fraudulent** documents purporting to emanate from its Chairperson, Mr. Ramsamy Chinniah, and of fraudulent emails being circulated to members of the public. These communications seek to induce recipients to disclose their personal banking details and to effect payments in return for compensations.

The **fraudulent** documents bear a **forged** copy of the FSC's letterhead, including its name, logo and address and were reproduced without authorisation. The public is cautioned that, notwithstanding this, the contents of the documents, the email address cited therein (mail@claim-fscmauritius.org) and the holographic Anti-Counterfeit Seal/Security Sticker appearing on them are fake.

Likewise, emails that purportedly originate from the *"Complaints Department"* of the FSC bearing the Commission's name, logo and address and sent from the email address (**mail@claim-fscmauritius.org),** are **fraudulent** and were not sent by the FSC. The domain claim-fscmauritius.org has no connection, whatsoever, with the FSC.

The FSC **has not, at any time**, **issued or authorised the issuance of these documents or emails**. Members of the public are urged to exercise the utmost caution in respect of any such communication, and in their dealings with any person who falsely claim to represent the FSC and its officials, or to be affiliated or otherwise associated with the FSC.

Members of the public should not share personal banking information, or transfer, remit or otherwise provide any funds in response to any such documents, emails or related requests.

Any person in doubt as to the authenticity of a communication purporting to come from the FSC or its officials should verify it directly with the FSC, its official website (https://www.fscmauritius.org/contact-us) or email mail@fscmauritius.org, before taking any action.

Consumers of financial services are encouraged to consult the FSC's Register of Licensees available on its website https://opr.fscmauritius.org/ords/opr/r/fsc-opr/fsc-online-public-register-opr to confirm whether a person or entity is licensed, /authorised or registered under the relevant Acts and/or to contact the FSC for more clarifications on mail@fscmauritius.org.

Any complaints relating to this, or any other impersonation scam should be submitted through the FSC Online Complaints Portal (https://complaints.fscmauritius.org/).

20 November 2026

About the FSC

The FSC is the integrated regulator for the non-banking financial services sector and global business.

The vision of the FSC is to be an internationally recognised Financial Supervisor committed to the sustained development of Mauritius as a sound and competitive Financial Services Centre.

In carrying out its mission, the FSC aims to promote the development, fairness, efficiency and transparency of financial institutions and capital markets in Mauritius; suppress crime and malpractices so as to provide protection to members of the public investing in non-banking financial products; and ensure the soundness and stability of the financial system in Mauritius.

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