

# Financial Services Commission Mauritius



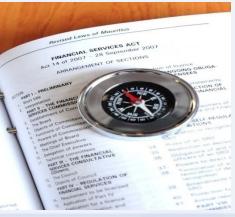
# Practicum Orientation Session University of Mauritius Expectations of Employers at the Workplace

PRESENTED BY: Clairette Ah-Hen

Chief Executive

Date: 11 June 2012











### **Expectations of Employers**

- 1. Expectations
- 2. Competencies
- 3. Credit
- 4. Potential
- 5. Fit



- Right person
- Right job
- Right place
- Right....

#### **Employer**

- Harness Unique skills and talents
- Ability to recruit, train, develop, and retain workers who can rise to leadership positions
- Competitive environments
- Little expectation of younger generation remaining with one company for life

#### **OUTSTANDING => RAINMAKER**

<ul><li>Adaptability</li></ul>	•General Job skills	•Quality
<ul><li>Analytical skills</li></ul>	•Giving & Receiving Feedback	<ul><li>Relationship-Building</li></ul>
•Appearance	•Improvement	<ul><li>Resourcefulness</li></ul>
•Aptitude	•Independence / Autonomy	<ul><li>Supervision</li></ul>
<ul><li>Attendance and punctuality</li></ul>	•Initiative	<ul><li>Teamwork</li></ul>
•Attitude	•Innovation	<ul><li>Technical Abilities</li></ul>
•Behaviour	•Interpersonal Skills	<ul><li>Thoroughness</li></ul>
<ul><li>Business Ethics</li></ul>	•Job knowledge	<ul><li>Time Management</li></ul>
•Communication - Oral, writter	n •Judgment	<ul><li>Trainability</li></ul>
<ul><li>Conflict Management</li></ul>	•Leadership	•
<ul><li>Cost-consciousness</li></ul>	<ul><li>Motivation</li></ul>	<ul><li>Unique</li></ul>
<ul><li>Creativity</li></ul>	<ul><li>Multi-tasking</li></ul>	•U
•Customer Focus	<ul><li>Organisation</li></ul>	<ul><li>Volunteer</li></ul>
<ul><li>Decision-making</li></ul>	<ul><li>Personal Attributes</li></ul>	<ul><li>Viltalise</li></ul>
<ul><li>Delegation</li></ul>	<ul><li>Persuasiveness</li></ul>	<ul><li>Well-informed</li></ul>
<ul><li>Dependability</li></ul>	<ul><li>Planning</li></ul>	<ul><li>Wonderful</li></ul>
•Financial Management	<ul><li>Potential for advancement</li></ul>	•X
<ul><li>Fit within organisation</li></ul>	<ul><li>Prioritizing</li></ul>	•X
•Flexibility	<ul><li>Problem-solving</li></ul>	<ul><li>Yield (better results)</li></ul>
•Follow-Through	<ul><li>Productivity</li></ul>	•
•	<ul><li>Professionalism</li></ul>	•Z



#### Competencies

- Qualifications
  - What gets you through the door
- Skills
  - Not just a piece of paper
  - Implementation of knowledge
    - Make good use of knowledge
  - Writing and speaking skills
    - Vocabulary / Grammar
- Attitude
  - Open to new experience
  - Ready to learn
  - Smile



- Proud to have you on the team
  - Trustworthy
  - Reliable
  - Competent
- Values / Ethics / Conduct
  - Working with one another
  - Acting with professional integrity
  - Maintaining objectivity
  - Respecting intellectual capital

## FSC ]

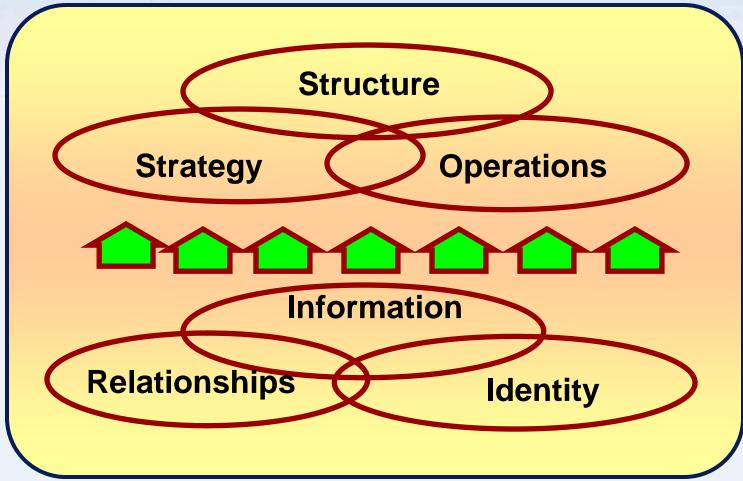
#### **Potential**

- Personal
  - Open to new experience
- Social
  - Colleagues
  - Good to have around
- Shy but diligent and hard working
- Smile but no giggles
- Present well
  - Dress code
  - Hair style
  - Smell / Perfume (or None)!



- Position / Role
- What the organisation stands for
  - Knowledge
  - Listening
  - Integrity = Confidence / Trust
- Examples
  - Regulator
  - Lawyers
  - Advertising
  - Accountants





#### The Six Circle Lens

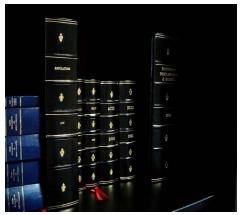
originally developed by Margaret Wheatley and later modified by Tim Dalmau.

















Financial Services Commission

Mauritius