

Financial Services Commission

ALERT

Phishing Attempt by Mrs Martina Phil

The Financial Services Commission, Mauritius (the "FSC Mauritius") would like to alert members of the public of a phishing email from Mrs. Martina Phil, ("Mrs Phil"), the Publicity Secretary of Heineken Online Sweepstake.

Phishing refers to emails, text messages, letters and phone calls that seem to emanate from legitimate businesses that trick people into disclosing their personal and banking information. These scammers are generally looking for information like your bank account numbers, passwords and/or credit card numbers, which they will use for their own benefit.

In this email, Mrs Phil claims that an email address has been awarded a sum of £850,000 from Heineken Online Sweepstake Promotion which is part of the financial empowerment program of the Heineken Company Netherlands in its desire to reward its numerous customers worldwide. The above mentioned promotion was held on 02 January 2015.

The beneficiary is invited to contact Mr Richard Phil, allegedly the fiduciary agent in London and to provide the latter with his personal details.

The FSC Mauritius urges members of the public to exercise appropriate caution in respect of such emails and to avoid providing details of their bank accounts, credit card numbers, etc. in their own interest.

The following could be used as a guideline to "protect yourself" from phishing scams:
☐ Never send money or give credit card or online account details to anyone you do not know and trust.
☐ Do not open suspicious or unsolicited emails (spam)—ignore them.
\Box Do not click on any links in a spam email or open any files attached to them.
Never dial a telephone number that you see in a spam email or SMS.
☐ If you want to access an internet account website, use a bookmarked link or type the address in yourself—NEVER follow a link in an email.
☐ Check the website address carefully. Scammers often set up fake websites with very similar addresses.
Never enter your personal, credit card or online account information on a website if you are not certain it is genuine.
☐ Never send your personal, credit card or online account details through an email.

You may also wish to refer to:

- The FSC Mauritius Alert on a similar phishing attempt <u>Alert Phishing Attempt by</u>

 <u>Mr. Andrew Lincolm</u> issued on 18 March 2014;
- You may also wish to refer to the <u>Social Media and Fraud Alert</u> and <u>Alert on Phishing</u> issued by the FSC Mauritius on 11 July 2013 and 18 March 2014 respectively.

Financial Services Commission, Mauritius 25 February 2015