



**File Number (For internal/ Office use):** \_\_\_\_\_

The FSC draws your attention to the importance of filing your complaint with the company/ FSC licensee

You may contact the Financial Services Commission:

- If you are not satisfied with the reply of the company/ the FSC licensee
- If you are not satisfied with the handling of your complaint

**A. YOUR CONTACT DETAILS**

**Surname of Complainant:** \_\_\_\_\_

**First Name:** \_\_\_\_\_

**Residential Address:** \_\_\_\_\_

**Phone Number (Residence):** \_\_\_\_\_ **Office:** \_\_\_\_\_ **Mobile:** \_\_\_\_\_

**Identity Card Number:** \_\_\_\_\_

**Email:** \_\_\_\_\_

**B. DESCRIPTION OF YOUR COMPLAINT**

**NAME OF COMPANY:** \_\_\_\_\_

**NATURE OF COMPLAINT:** \_\_\_\_\_

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**C. OTHER DOCUMENT(S) TO BE SUBMITTED**

- Copy of any letter and/ or any document from/to the company/ FSC licensee relevant to your complaint

**SIGNATURE:** \_\_\_\_\_ **DATE:** \_\_\_\_\_